

TERO OJANPERÄ

EXECUTIVE CHAIRMAN | SILO.AI

@TEROOJANPERA @SILO\_AI

#### WE ARE SILO.AI

#### VISION

Al for people. A world with safe humancentric Al that frees the human mind for meaningful work.

#### MISSION

We deliver intelligent automation solutions to our clients by providing world-class Al expertise and tooling.

#### 50+ EXPERTS, 30+ PHDS & NETWORK OF 500+

Computer Vision / Language Processing
Machine Learning / Data Engineering
Intelligent Automation

#### OFFICES

Helsinki, HQ Turku London



# REINVENT YOUR BUSINESS TO BUILD DEEP COMPANIONSHIPS

CREATE A PLATFORM

REMOVE FRICTION BUILD A LEARNING LOOP

REORGANIZE AROUND AI

UNDERSTAND MARKET & WEAK SIGNAL
DRIVE CULTURE CHANGE



# Uber

# CREATE A PLATFORM FOR OTHERS TO BUILD ON

Open the platform for third-parties

2014 API Uber opens up its API – and creates a new platform

Increase customer engagement

RATINGS & REWARDS

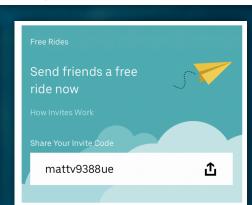
OK, but had an issue

Driving Professionalism Pickup

Driver navigation Cleanliness Comfort

Music Uber app Other

ARRY LEVINE @XBARRYLEVINE AUGUST 20, 2014 8:07 AM



2 Expand customer base and platform scope incrementally

2012 UBER X



Build engagement from initial narrow set of customers

2009 UBER LAUNCH

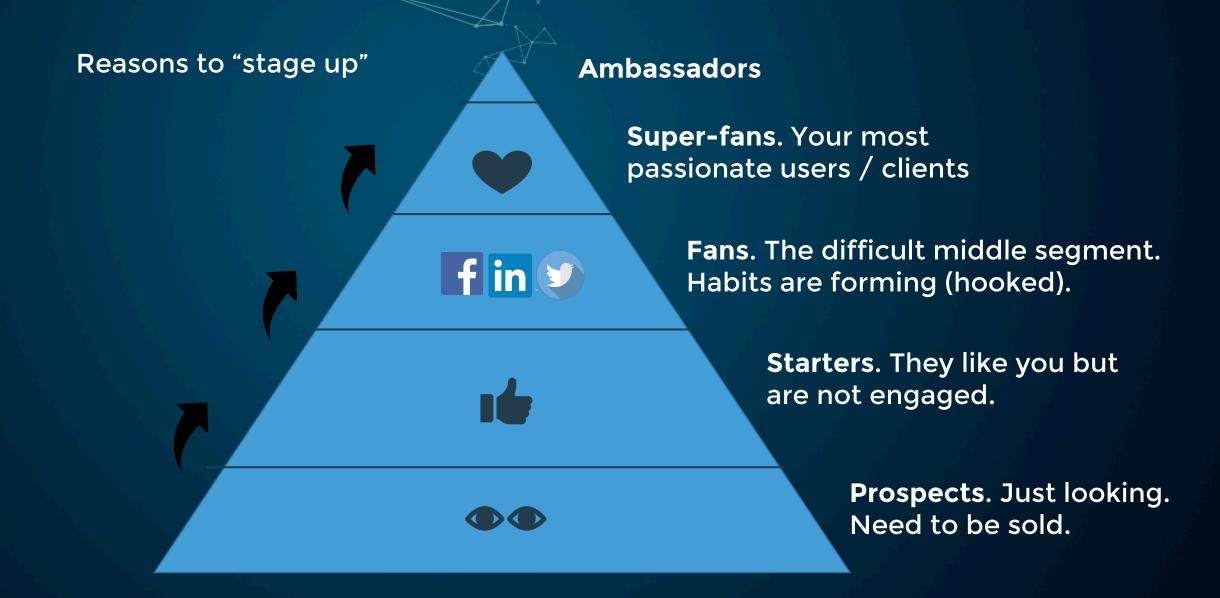




#### CREATE SUPERFANS AND AMBASSADORS

#### THE ENGAGEMENT PYRAMID

- Set goals and measure your outcomes
- Retaining is cheaper than acquisition
- Emotions are stronger than logic





#### EXPAND YOUR PLATFORM

#### STEP-CHANGES WITH CONCEPTUAL INSIGHTS

**Uber Health** 

2019 Uber expands to patient transportation



2016 UberEats standalone app2014 UberEats pilot



2014 Uberpool ridesharing



## flexport.

# CREATE A PLATFORM FOR OTHERS TO BUILD ON

Open the platform for third-parties

API CUSTOMERS CAN CREATE SHIPMENTS FROM IN-HOUSE SW

Increase customer engagement

2019 NEW DASHBOARD

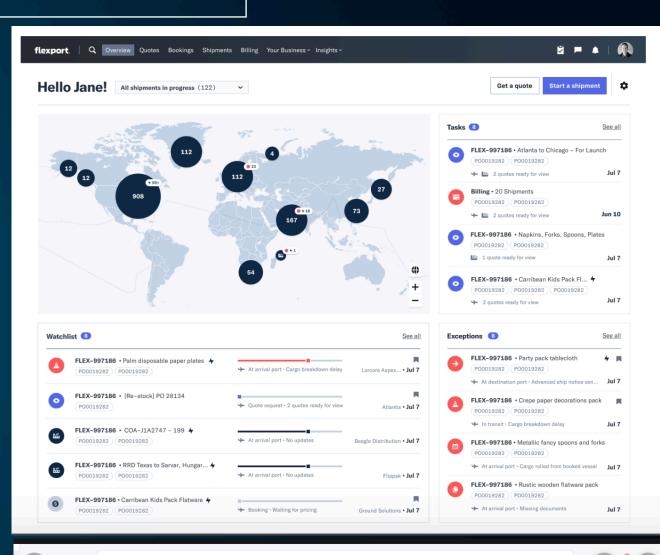
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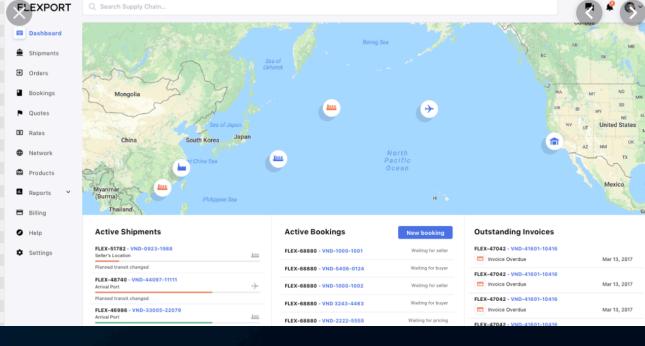
EXPAND TO OTHER COUNTRIRES

Build engagement from initial narrow set of customers

2013 CHINA

@TeroOjanpera @Silo\_Al





#### REMOVE FRICTION

#### **EXPERT SERVICES**

- Matchmaking
- Rating
- Record the work

# Upvork

#### TRANSPORT

- Battery technology
- Mobile & Cloud





#### TRANSPORT

 Match merchants and truckers for transporting cargo

# Manbang



#### REAL ESTATE

Blockchain





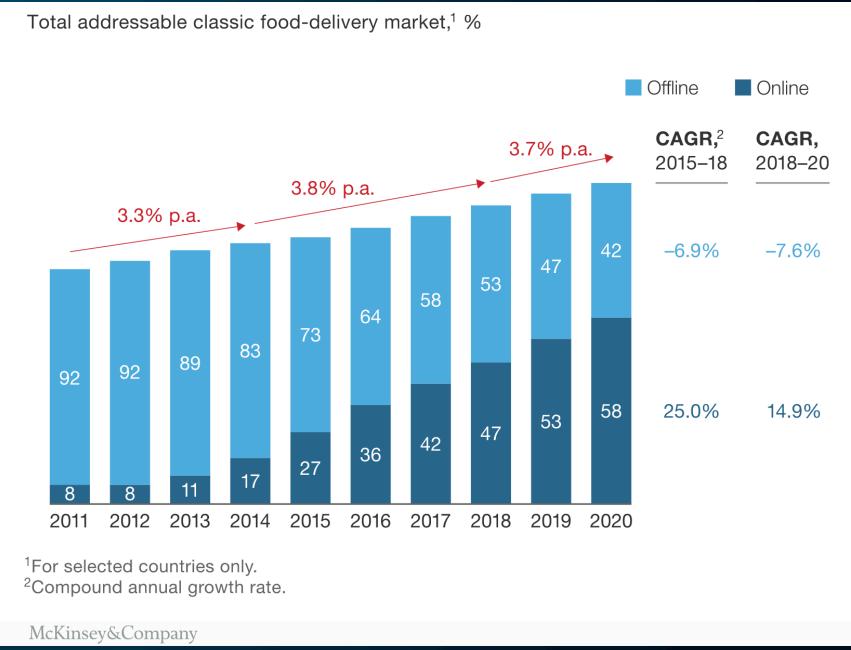




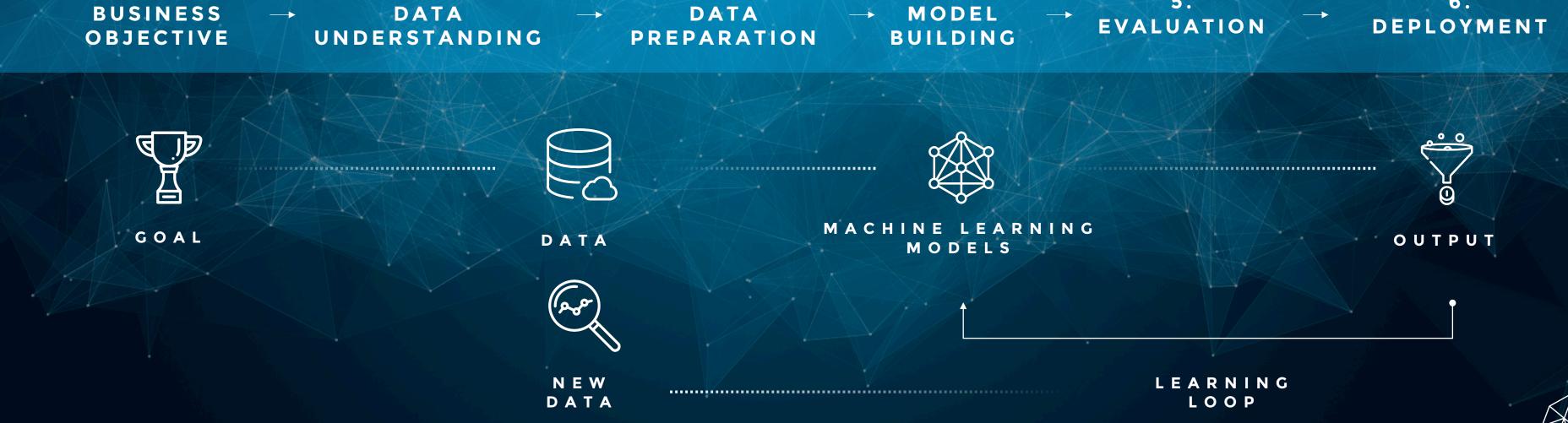
#### REMOVE FRICTION IN FOOD DELIVERY







# LEARNING LOOP CREATES ALGORITMIC ADVANTAGE



@TeroOjanpera @Silo\_Al



#### SMART WATER MANAGEMENT THAT HELPS PREDICT CHEMICALS IN WATER TREATMENT

#### SOLUTION: WATER QUALITY PREDICTION



Improved forecasts and new insights about water quality



More intelligent data processing allows humans to focus on more accurate support for value creating work



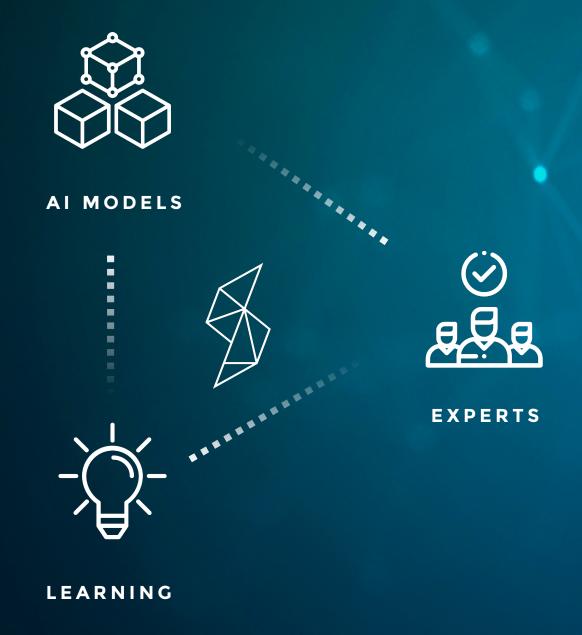
More efficient and Ramboll's clients



"People can leave data exploration and processing to machines and focus on more value creating work and decision making."



# HUMANS WILL REMAIN AT THE CENTER OF MOST INDUSTRIES THE WAY WE WORK, HOWEVER, WILL CHANGE



#### **HUMAN-CENTRIC AI**

- People and machines collaborating is more powerful than automation alone.
- Elevate employees from routine tasks to more complex, higher value creating tasks.
  - Al can make sense of unstructured data, be it free text, speech, images or video.
- The role of AI is to propose the best course of action, and to learn and improve from feedback.





### IMPROVED SITUATIONAL AWARENESS OF AIR TRAFFIC FOR OPERATIONS CONTROL CENTRE

#### SOLUTION: FLIGHT DELAY PREDICTION



More intelligent and efficient flight management



More time to react and prioritize for experts in the operations control centre



Improves safety and customer satisfaction



Finnair otti käyttöön tekoälytyökalun ennakoimaan sään aiheuttamia poikkeusoloja

24.5.2019 09:42 TEKOÄLY LIIKENNE MATKAILU PALVELUT

"Predicted major delays accurately 12 hours in advance"



#### AI ENABLES TRULY SELF-ORGANIZING COMPANIES

DATA-DRIVEN INSIGHTS TO SUPPORT DECISION

NETWORK ORGANIZATION



MANAGING FLEXIBLE ORGANIZATION WITH AI

FASTER INFORMATION



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